

Dial Before You Dig – “There’s an Economic Impact”

If a curb stop shut off/on is requested during business hours and the Curbstop is identifiable and operational, there will be no charge for the service. If there are issues attempting to locate the curb stop or the curb stop has become inaccessible due to lot development, a \$75/hour fee will be assessed.

If a curb stop shut off/on is requested outside of business hours a minimum \$150 fee will be assessed (actual fee will be based on time expended to perform the service and any travel costs incurred).

If a meter assembly is housed in an unheated area of a property and removal for the winter is required, a \$75 fee will be assessed to remove and store the meter. An additional \$75 fee will be required to have the meter reinstalled. Meters will only be removed/installed in areas where municipal staff are safe to access same. Occupational Health & Safety Regulations prohibit municipal staff from entering areas that are not deemed safe. The meter is the property of the municipality & unauthorized removal and/or storage is prohibited. Damage to frozen components will be billed to the property owner.

If a curbstop shut off is required due to an emergency situation created by the property owner or his contractor a minimum \$350 fee will be assessed (actual fee will be based on time expended to perform the service and any travel costs incurred).

Should an excavation at or near the potable water line and/or near a curbstop result in a main line water break, the following fee will apply:

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| Shutting Down of the System – Isolation of Break (if possible) | \$1,000.00 |
| Re commissioning of the system – water testing, etc. | \$5,000.00 |

These charges do not include any excavation or repair to original condition of the area at or adjacent to the infraction which will be billed to the property owner.

If a leak occurs at a residence, the property owner will be responsible to repair said leak. If the municipal components (water meter & Double Check Valve) need to be replaced the village may bill the property owner for the component if it is determined that adverse weather has caused the issue. All water lost due to the leak will be billed to the property owner. If the leak is before the meter, an estimate of the loss will be made by municipal staff.

PLEASE NOTE:

All curbstops must be accessible to municipal staff and marked for easy access. If a situation results where municipal staff cannot determine the location of your curbstop, you will be invoiced for the time spent locating same.